

Figure 1

Inside the Operator

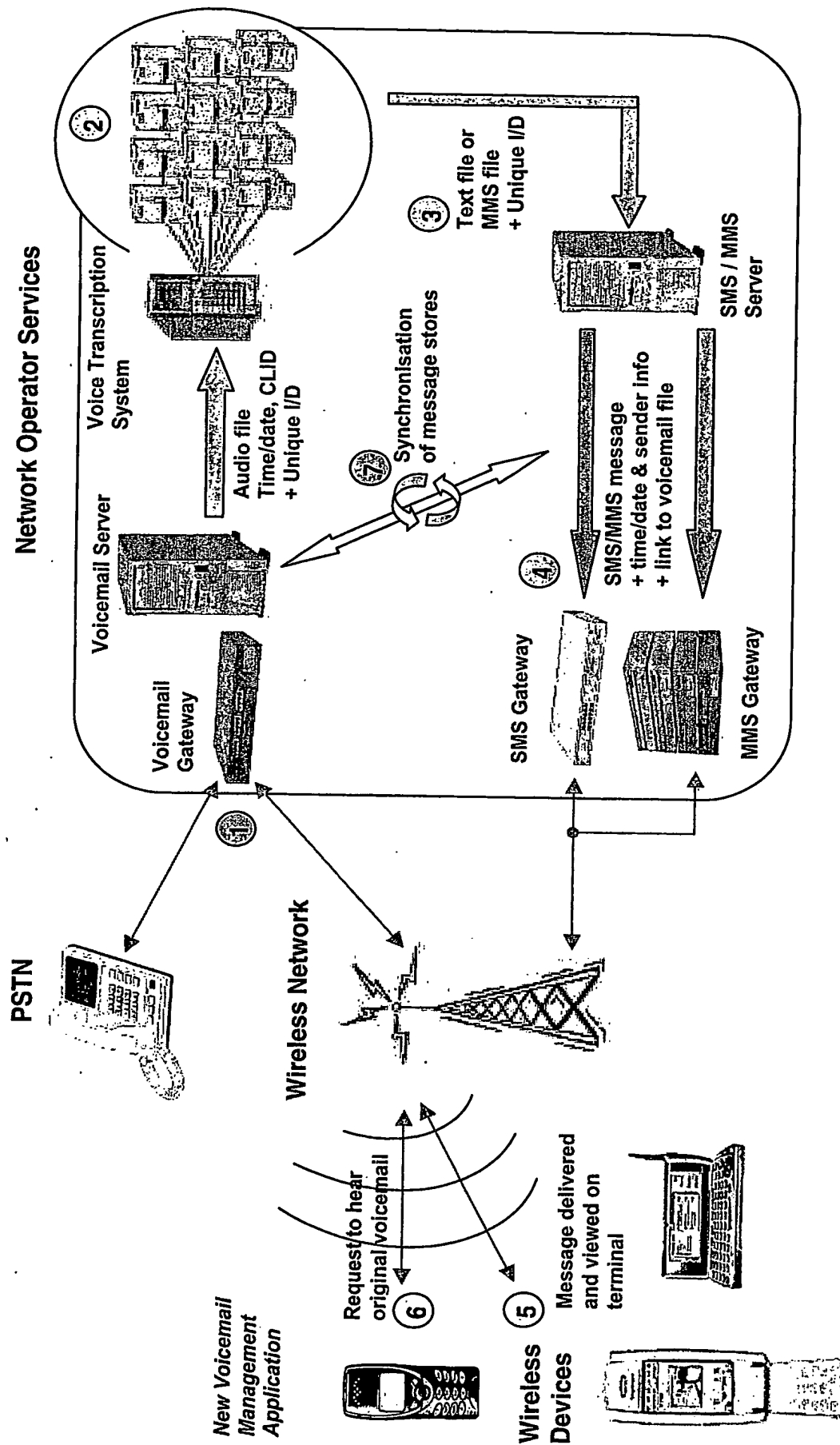


Figure 2

Outside the Operator – Operator Voicemail

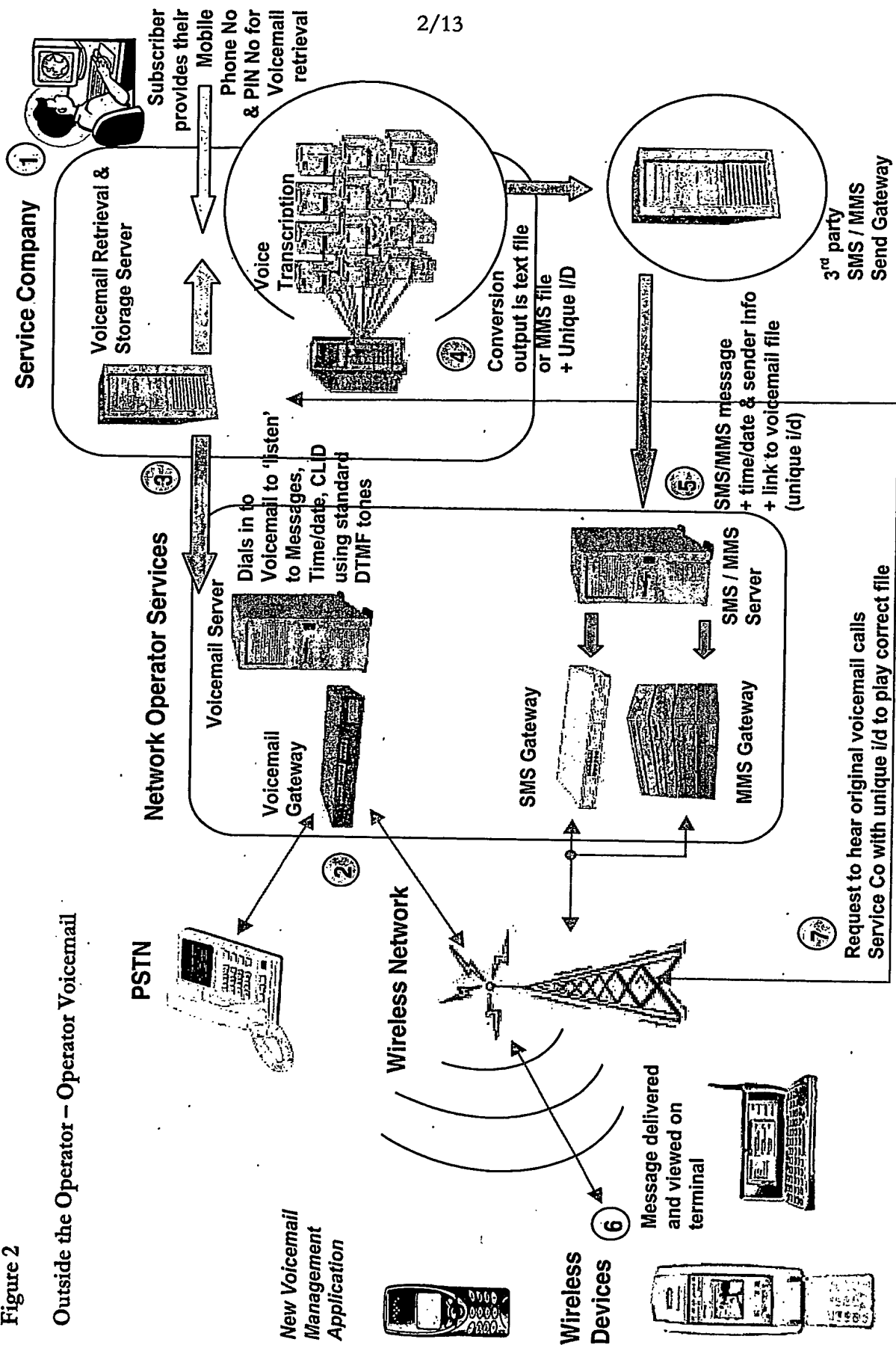
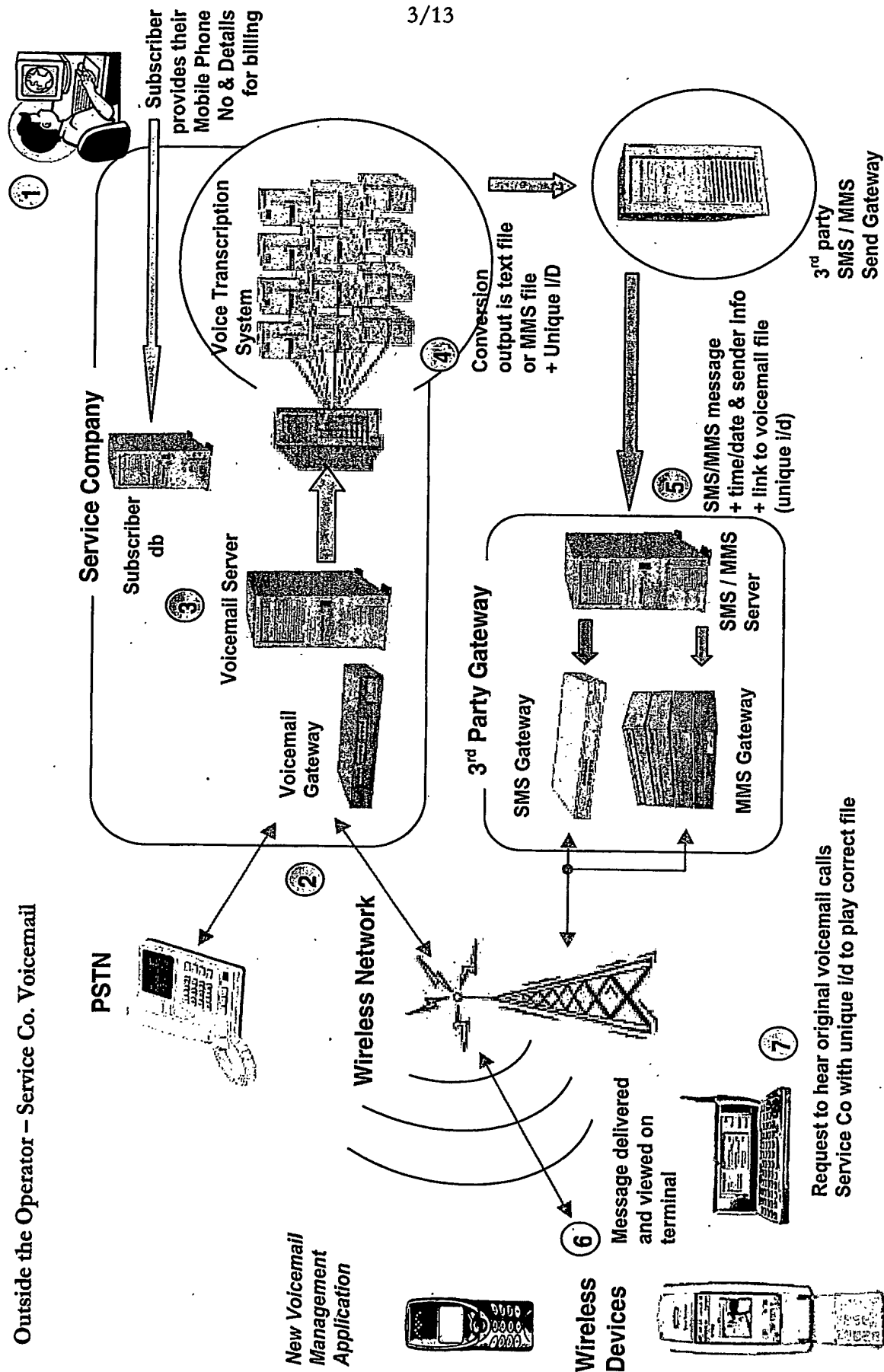


Figure 3

Outside the Operator – Service Co. Voicemail



Request to hear original voicemail calls
Service Co with unique i/d to play correct file

4/13

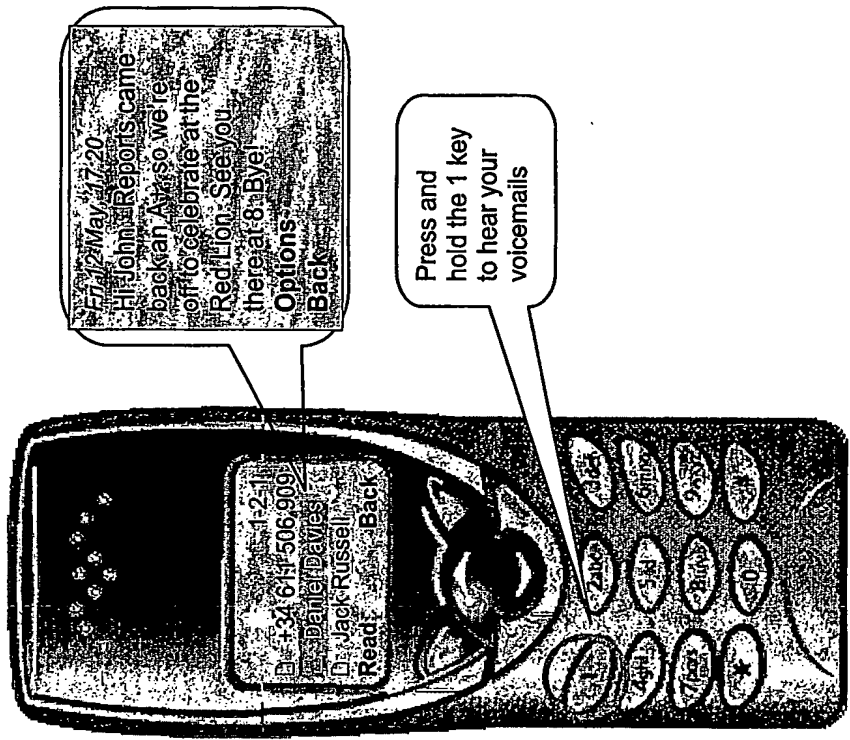
Figure 4  Homer Simpson

Figure 5  Julius Caesar

Figure 6

Fri 12 May, 17:20 I'll see you tonight for dinner at the Langham say 8pm. Don't forget the contract. Cheers
Options Back

Figure 7



6/13

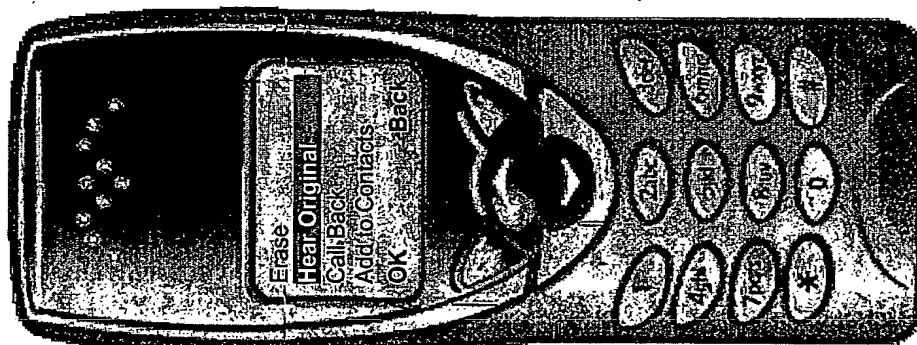


Figure 8

Figure 9A

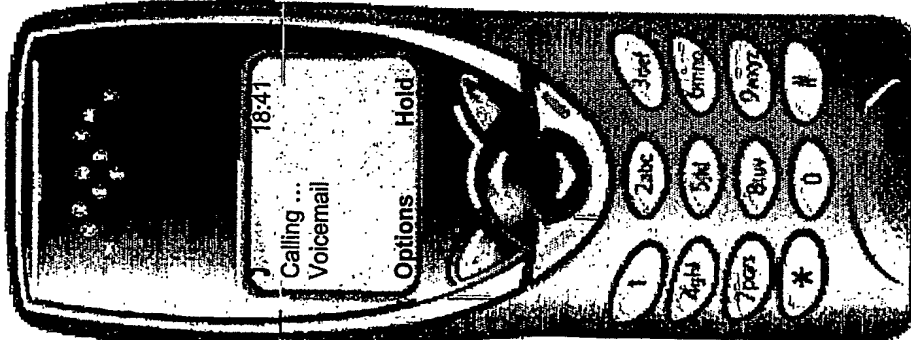


Figure 9B

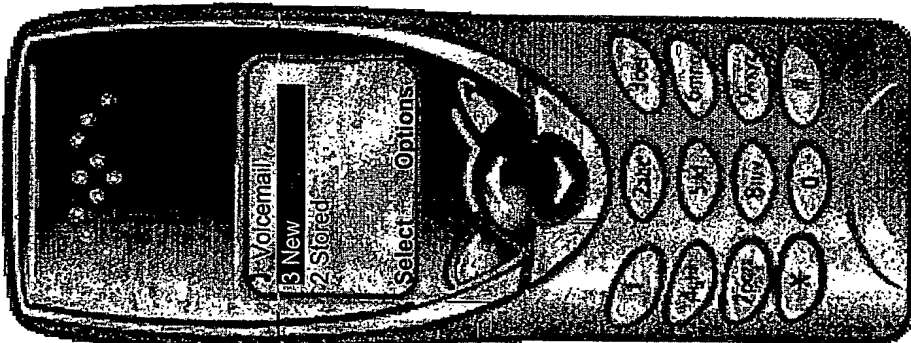
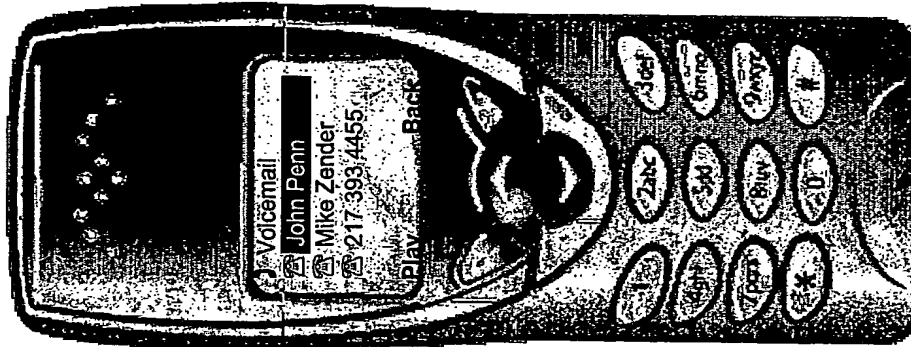


Figure 9C



8/13

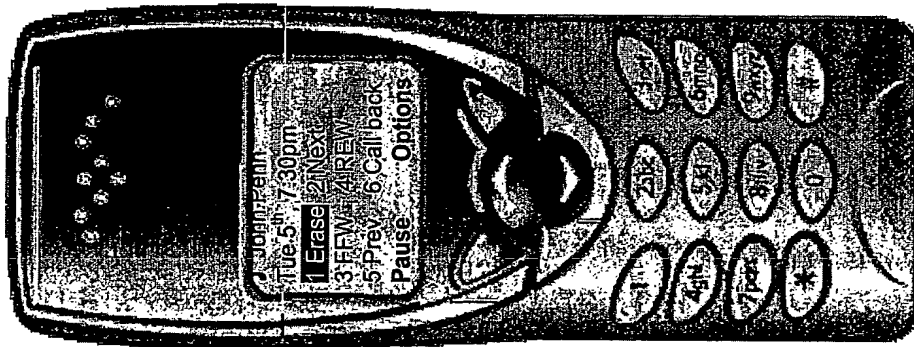


Figure 9D

9/13

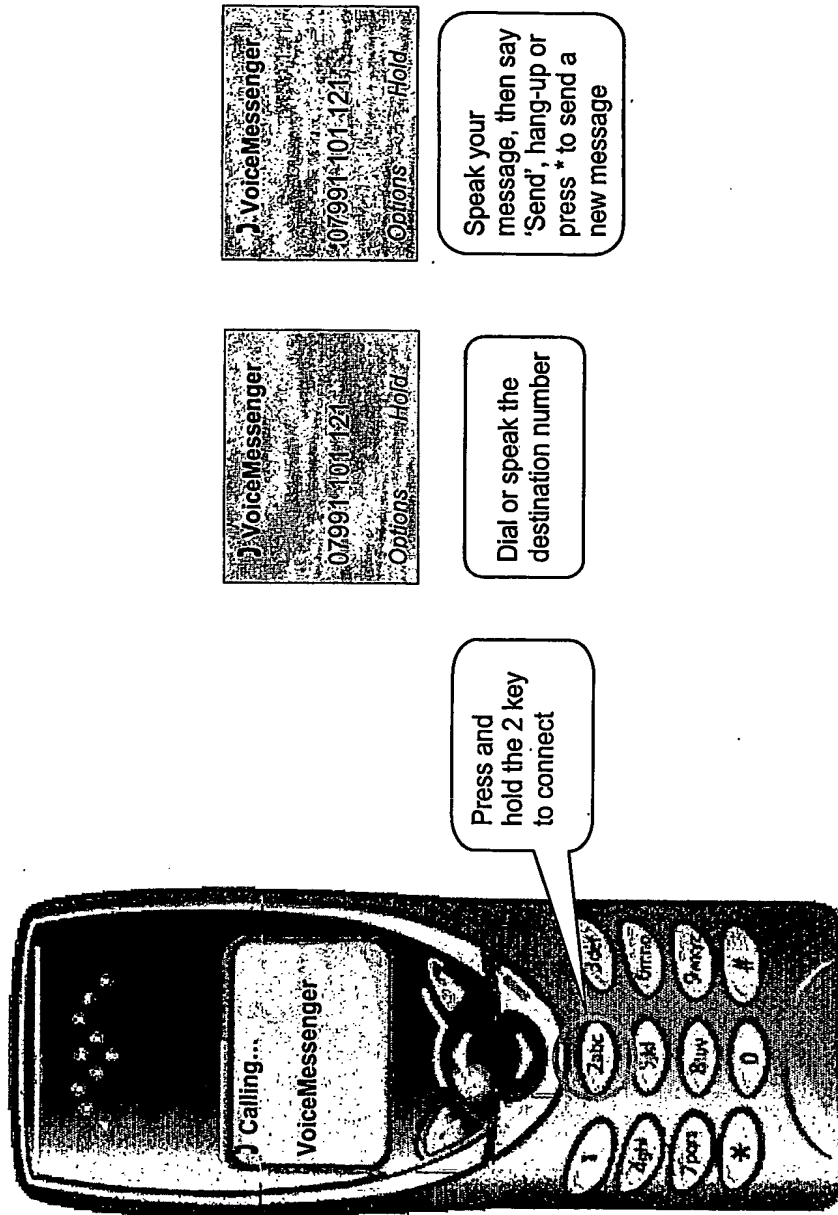


Figure 10

10/13

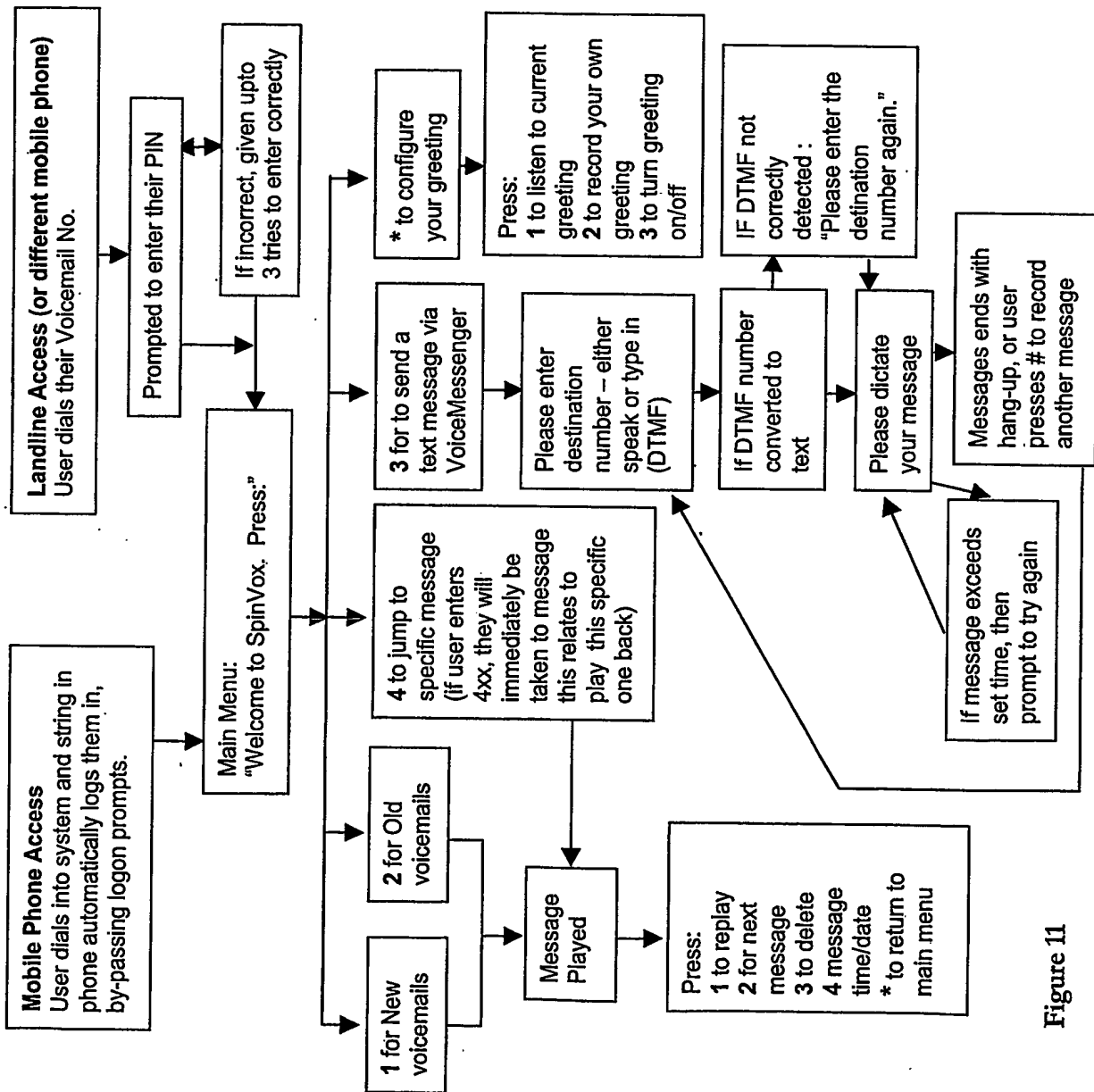


Figure 11

11/13

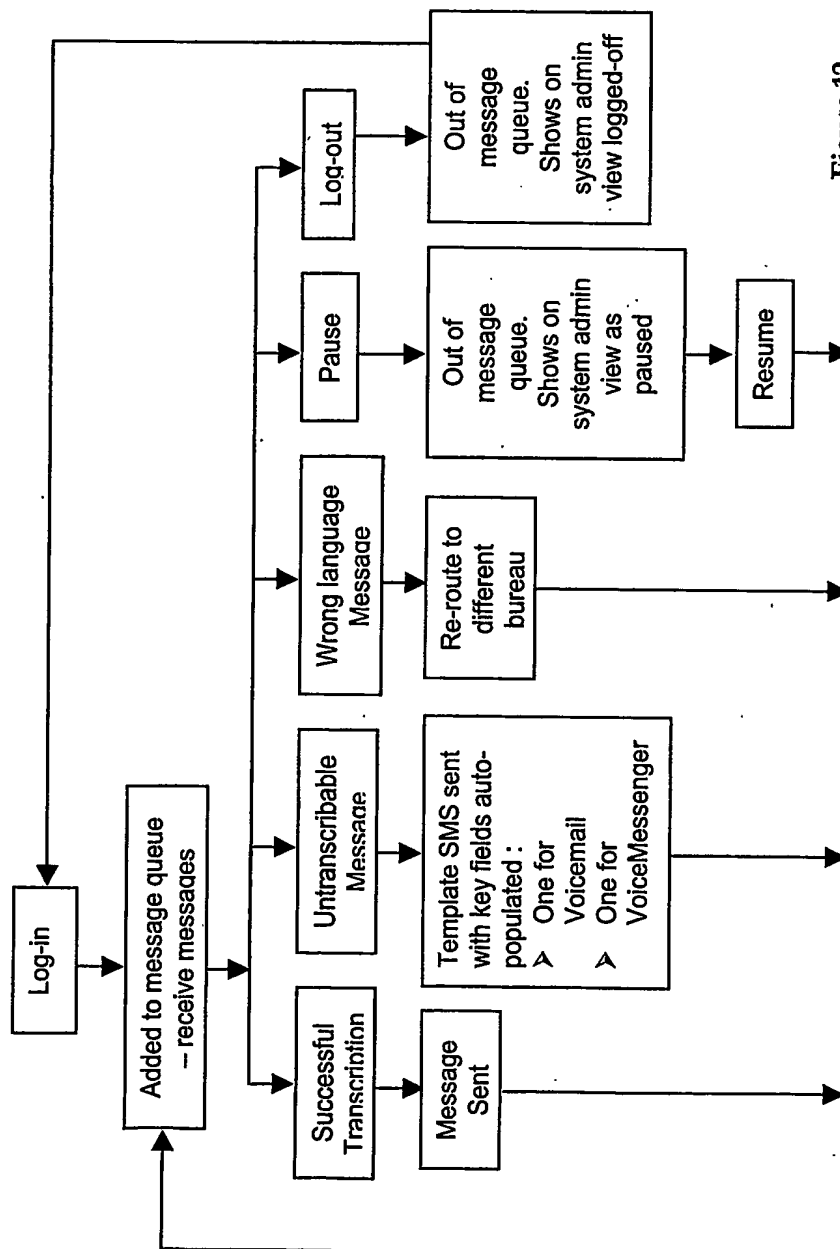


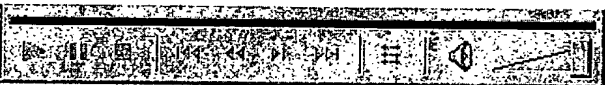






Figure 12







12/13

Figure 13

Transcribe Assistant	
Currently logged in as:	Angelina  
Message Type VoicemailView VoiceMessenger	
Arrived:	25/12/2003 14:15:20 16 secs
	
Message:	<i>[Type message in here]</i>
	Character Count : 0
   	

13/13

Figure 14

Transcribe Assistant	
Currently logged in as:	Angelina 
	
Message Type VoicemailView VoiceMessenger	
Arrived:	25/12/2003 14:15:20 16 secs
	
To Tel No.:	[Type in destination phone number, or auto-populated if DTMF tones detected (or VR in place in V2)]
Message:	[Type message in here]
Character Count : 0	
 	
 French - Paris bureau 